PERSONETICS WEBSITE PRIVACY AND INFORMATION SECURITY POLICY

This Privacy Policy notice describes how Personetics Technologies Ltd. (collectively with its affiliates, “Personetics” “we”, “our” or “us”) handles and protects the information it collects or receives from the users (“users” or “you”) of its website at https://www.personetics.com (the “Site”).

Information Collection

Personal information means any information that may be used to identify an individual, including, but not limited to, a first and last name, e-mail address, a company name and other information required to provide a service you requested.

When you browse our website, you do so anonymously. We don't collect personal information, including your email address. We do log your IP address (the Internet address of your computer) to give us an idea of which part of our website you visit and how long you spend there. But we do not link your IP address to any personal information unless you have provided us with additional information as described herein. We may also store information related to online data or metadata that is routed through our or third parties' servers, such as webpages, addresses, structures, data fields and images.

Sharing Personal Information

Since we operate globally, your personal information may be shared within our network of offices, affiliates and agents around the world, including across borders and from your country or jurisdiction to other countries or jurisdictions around the world. All such entities are governed by this Privacy Policy and/or are bound by the appropriate confidentiality and data transfer agreements. Your personal information is never shared outside Personetics without your permission, except under conditions explained below. We store and process information through a third party hosting service in the USA and in Europe. By providing personal information to us, you hereby grant us your explicit consent to transfer your personal information to the USA from any location outside of it.

Personetics may share your personal information with other companies or people only under any of the following circumstances: when we have your consent to share the information; we need to share your information to provide the services you request; we need to share the information in order to contact you; we need to disclose your personal information if we are required or believe to be required to do so by law; we need to enforce the terms of use of any of our services or products; as part of the sale of our business; in any case of dispute or legal proceeding of any kind between you and Personetics, or between you and other users or third parties with respect to, or in relation with, Personetics’ services or products; if we believe that you have breached the license terms or terms
of service related to Personetics’ products or services or have abused your rights to use any of the services or performed any act or omission that we believe to be violating any applicable law, rules, or regulations; or in urgent circumstances, to prevent physical harm or damage to any person or property.

Cookies and Tracking Technology

Like many other commercial websites, this website may use a standard technology called "cookies" to collect information about how you use the website. A cookie is a small data file that certain websites write to your hard drive when you visit them. A cookie file can contain information such as a user ID that the website uses to track the pages you've visited, but the only personal information a cookie can contain is information you supply yourself.

A cookie can't read data off your hard disk or read cookie files created by other websites. Some parts of our website uses cookies to track user traffic patterns. We do this to determine the usefulness of our website information to our users and to see how effective our navigational structure is in helping users reach that information.

If you prefer not to receive cookies while browsing our website, you can set your browser to warn you before accepting cookies and refuse the cookie when your browser alerts you to its presence. You can also refuse all cookies by configuring your browser in such manner, although you may not be able to take full advantage of our website if you do so.

Use of Information Collected

Personetics uses information for several general purposes: to provide and operate our services, for billing and fee and debt collection purposes (billing information and related information will be stored and used and remain personally identifiable for as long as necessary to provide you the services to which you subscribe), to enforce the license terms or terms of service related to Personetics’ products or services, to comply with any applicable law and assist law enforcement agencies as required, to prevent fraud, misappropriation, infringements, identity thefts and any other misuse of our services; to take any action in any case of dispute, or legal proceeding of any kind between you and Personetics, or between you and other users or third parties with respect to, or in relation with the Services; in any case where Personetics believes that the use of the information is necessary to prevent imminent physical harm or damage to property or body; to keep you up to date on the latest announcements regarding our services or products, and otherwise contact you as and when we believe it to be necessary, including sending you marketing information or performing market research.

Use of Aggregated Information

We may also use anonymous, statistical or aggregated information to properly operate our services, to improve the quality and functionality of
our services, to enhance your experience, to create new services, including customized services, to change or cancel existing content or services and for other internal and statistical purposes.

We may share, publish, post, disseminate, transmit or otherwise communicate or make available such information, to suppliers, business partners, sponsors, affiliates and any other third party, at our sole discretion, although we will not knowingly, or intentionally use the information to reveal your identity without your consent.

Securing Private Information and Third Party Data

Personetics and third parties on our behalf implement information security systems and procedures to secure your personal information and any Third Party Data which you may upload to our website in connection with the personalized video services. These systems and procedures include, among others, the use of signed and encrypted API requests and the systematic deletion of personal data from our files.

While such systems and procedures reduce the risk of security breaches, they do not provide absolute security. Therefore, we cannot guarantee that our systems will be immune from any wrongdoings, malfunctions, unlawful interceptions or unauthorized access to the information stored in them and to other information security risks.

Access to Your Information

You may request access to any certain information that we hold about you, ask us to correct certain information which may be inaccurate, and/or ask us to delete such information and object to the processing of personal data except where the law requires otherwise.

To request to access or correct your information, please email us at marketing@personetics.com.

Changes to the Privacy and Information Security Policy

Personetics may amend this policy from time to time. If we make any substantial changes in the way we use your personal information we will make that information available by posting a notice on this website.

Questions or Suggestions

If you have questions or concerns about our collection, use, or disclosure of your personal information or if you want to be deleted from our database or to unsubscribe from receiving all Personetics information, please e-mail us at marketing@personetics.com.

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